

SECTION G.
RATES AND SERVICE FEES

Unless specifically defined in this Tariff, all fees, rates, and charges as stated shall be non-refundable.

1. ***Service Investigation Fee.*** The Corporation shall conduct a service investigation for each service application submitted at the Corporation office. An initial determination shall be made by the Corporation, without charge, as to whether the service request is Standard or Non-Standard. An investigation shall then be conducted and the results reported under the following terms:
 - a. All Standard Service requests shall be investigated without charge and all applicable costs for providing service shall be quoted in writing to the Applicant within ten (10) working days of application.
 - b. All Non-Standard Service requests shall be subject to a fee, appropriate to each project, of sufficient amount to cover all administrative, legal, and engineering fees associated with investigation of the Corporation's ability to deliver service to the Applicant to;
 - (1) provide cost estimates of the project,
 - (2) to present a Non-Standard Service Contract to the Applicant, and
 - (3) to provide other services as required by the Corporation for such investigation. A Non-Standard Service Contract shall be presented to the Applicant within a suitable amount of time as determined by the complexity of the project. (See Section F.)
2. ***Membership Fee.*** At the time the application for service is approved, a refundable Membership Fee must be paid for each service requested before service shall be provided or reserved for the Applicant by the Corporation.
 - a. The Membership Fee for water service is \$300.00 for each service unit.
 - b. Membership fee for oversized or Master Metered Accounts shall be based on estimated usage and adjustments may occur as needed.
3. ***Easement Fee.*** When the Corporation determines that private right-of-way easements and/or facilities sites are necessary to provide service to the Applicant, the Applicant shall be required to make good faith efforts to secure easements in behalf of the Corporation and/or pay all costs incurred by the Corporation in validating, clearing, and retaining such right-of-way in addition to tap fees otherwise required pursuant to the provisions of this Tariff. The costs may include all legal fees and expenses necessary to attempt to secure such right-of-way and/or facilities sites in behalf of the Applicant. (See Section E. 3. Section F. 8. a.)
4. ***Installation Fee.*** The Corporation shall charge an installation fee for service as follows:
 - a. **Standard Service** shall include all current labor, materials, engineering, legal, customer service inspection, and administrative costs necessary to provide individual metered water or wastewater service and shall be charged on a per tap basis as computed immediately prior to such time as metered service is requested and installed. Only 1 meter per residence as stated. 16TAC 24.89(a)(4).

The following fees must accompany new services:

 - \$2325.00 – Residential Impact Fee
 - \$ 500.00 – Meter Installation
 - \$ 50.00 – Engineering Fee
 - \$ 50.00 – Inspection Fee required for transfer of service or
 - \$ 100.00 – Inspection Fee required for new construction

\$150.00 – State Permit Fee (when applicable)

- b. **Non-Standard Service** shall include any and all construction labor and materials, inspection, administration, legal, and engineering fees, as determined by the Corporation under the rules of Section F of this Tariff.
 - c. Standard and Non-Standard Service Installations shall include all costs of any pipeline relocations as per Section E. 3(e) of this Tariff.
5. **Impact Fee.** In addition to the Membership Fee, each Applicant shall be required to pay an impact fee provided that one or both of the following conditions are met:
- 1. An impact fee has not been previously paid for the property at which service is requested.
 - 2. The number of Equivalent Dwelling Units (EDUs) previously purchased for a given lot is less than the number required for the proposed use.

This Fee shall be used in funding capital improvements to the Corporation's system capacity including but not limited to, water supply, transmission facilities, pumping facilities and water treatment. This fee shall be assessed immediately prior to providing service on a per EDU basis for each property or concurrent development and shall be assigned and restricted to that property or development for which service was originally requested. Impact Fees are Non-refundable under any circumstances.

Impact Fees are assessed on a per EDU basis. 1 EDU = 248 gallons per day of demand. EDUs may be purchased at any time prior to meter installation but the final assessment of the amount needed will be made upon request for meter installation. EDU amounts associated with different lot usages are contained in the SHWSC EDU Calculation Spreadsheet available on the SHWSC website. At the time a meter is requested (either new service or change in service/owner) if the proposed land use requires a number of EDUs greater than the number purchased for a given lot (based on the afore mentioned spreadsheet) the difference must be paid prior to a meter installation being completed.

Applicant for service shall submit the following to SHWSC for Impact Fee Assessment

- 1. EDU calculations using the EDU Calculation Spreadsheet available on the SHWSC website and/or a demand projection signed and sealed by a professional engineer as applicable
- 2. Projection description.
- 3. Subdivision name and lot number and county appraisal lot identification number (if applicable).
- 4. Applicant contact information.

Impact Fee Definition:

<i>Basic Connection</i>	
<i>Type</i>	<i>Cost/Connection</i>
Single Family Residential	\$ 2,325
<i>Other Connection</i>	
<i>Type</i>	<i>Cost/EDU</i>
Equivalent Dwelling Unit (EDU)	\$ 2,117

6. **Monthly Charges.**

a. Service Availability Charge

(1) Water Service - The monthly charge for metered water service, which may or may not include allowable gallonage, is based on demand by meter size. Each charge is assessed based on the number of 5/8" X 3/4" meters (as per American Water Works Association maximum continuous flow specifications (see Miscellaneous Forms) equivalent to the size indicated and is used as a base multiplier for the Service Availability Charge and allowable gallonage. Rates and equivalents are as follows:

METER SIZE	5/8" X 3/4" METER EQUIVALENTS	MONTHLY RATE
5/8" X 3/4"	1.0	\$38.00
3/4" X 3/4"	1.5	\$57.00
1"	2.5	\$95.00
1 1/2"	5.0	\$190.00
2"	8.0	\$304.00
3"	16.0	\$608.00
4"	30.0	\$1140.00

Larger than 4" meters are to be determined by Engineers.

b. **Gallonage Charge** - In addition to the Service Availability Charge, a gallonage charge shall be added at the following rates for usage during any one (1) billing period.

Water – RATE SCHEDULE

Standard Residential Meter (5/8 X 3/4")

A. Residential: (R-1) 5/8X3/4"

Demand 20 GPM	Basic Charge \$38.00, -0- water
0 to 2,500 gallons	\$3.75 per thousand
2,501 to 5,000 gallons	\$4.25 per thousand
5,001 to 15,000 gallons	\$4.50 per thousand
15,001 to 25,000 gallons	\$4.75 per thousand
25,001 to 45,000 gallons	\$5.25 per thousand
45,001 to 65,000 gallons	\$5.50 per thousand
over 65,001 gallons	\$6.00 per thousand

Residential: (R-2) 3/4X3/4"

Demand 30 GPM	Basic Charge \$57.00 -0- water
0 to 2,500 gallons	\$3.75 per thousand
2,501 to 5,000 gallons	\$4.25 per thousand
5,001 to 15,000 gallons	\$4.50 per thousand
15,001 to 25,000 gallons	\$4.75 per thousand
25,001 to 45,000 gallons	\$5.25 per thousand
45,001 to 65,000 gallons	\$5.50 per thousand

over 65,001 gallons \$6.00 per thousand

- B. All services must receive prior approval from the Corporation's engineer before installation.
- C. The Corporation has adopted an inclining rate structure to encourage conservation and/or to appropriately charge high volume users for production and distribution costs .

Commercial Rate (other than standard meter)

A. Rates:

1" meter single hookup C-1

Demand 50 GPM Basic Charge	\$95.00 -0- water
0 to 15,000 gallons	\$3.75 per thousand
15,001 to 30,000 gallons	\$4.25 per thousand
30,001 to 60,000 gallons	\$4.50 per thousand
60,001 to 120,000 gallons	\$5.25 per thousand
120,001 and over gallons	\$5.50 per thousand

1" meter Multi dwelling/Multi connection demand 50 GPM

For trailer parks & multi- family dwellings number of families per building or number of mobile homes in a mobile home park multiplied by \$36.00 for the basic charge. This basic charge includes NO WATER per Equivalent Dwelling Unit (EDU).

Water use fee same as R-1 per dwelling unit

1 ½" meter demand 100 GPM C-2

Basic Charge	\$190.00 -0- water
0 to 25,000 gallons	\$3.75 per thousand
25,001 to 50,000 gallons	\$4.25 per thousand
50,001 to 100,000 gallons	\$4.50 per thousand
100,001 to 200,000 gallons	\$5.25 per thousand
200,001 and over gallons	\$5.50 per thousand

2" meter demand 160 GPM C-3

Basic Charge	\$304.00 -0- water
0 to 25,000 gallons	\$3.50 per thousand
25,001 to 50,000 gallons	\$3.75 per thousand
50,001 to 100,000 gallons	\$4.25 per thousand
100,001 to 200,000 gallons	\$5.25 per thousand
200,001 and over gallons	\$5.50 per thousand

3" meter demand 320 GPM C-4

Basic Charge	\$608.00 -0- water
0 to 50,000 gallons	\$3.50 per thousand
50,001 to 100,000 gallons	\$3.75 per thousand
100,001 to 200,000 gallons	\$4.25 per thousand
200,001 to 400,000 gallons	\$5.25 per thousand
400,001 and over gallons	\$5.50 per thousand

4" meter demand 600 GPM C-5

Basic Charge	\$1140.00 -0- water
0 to 500,000 gallons	\$3.50 per thousand
500,001 to 1,250,000 gallons	\$3.75 per thousand
1,250,001 to 2,000,000 gallons	\$4.25 per thousand
2,000,001 to 2,750,000 gallons	\$5.25 per thousand
2,750,001 to 3,500,000 gallons	\$5.50 per thousand
3,500,001 and over gallons	\$6.00 per thousand

B. Contractors (Fire Hydrant) Metered Water

The Corporation has adopted a category for high volume use of water during construction of buildings or road ways. The water will be metered through a fire hydrant. The contractor is responsible for all water recorded on the meter. It is read monthly and billed monthly. The fees and rates are as follows.

Deposit for fire hydrant meter	\$300.00
Basic Charge	\$304.00 -0- water
0 to 25,000 gallons	\$3.75 per thousand
25,001 to 50,000 gallons	\$4.25 per thousand
50,001 to 100,000 gallons	\$4.50 per thousand
100,001 to 200,000 gallons	\$5.25 per thousand
200,001 and over gallons	\$5.50 per thousand

(1) Sewer –Contact City of Seguin for current rates.

(2) The Corporation shall, as required by the Water Code of the State of Texas, collect from each of its retail customers a regulatory assessment equal to one-half of one percent (.005) of the charge for retail water service. This charge shall be collected in addition to other charges for utility service. This fee is collected on all charges pertaining to Section G.6. Monthly Charges of this tariff. (16 TAC 24.76)

7. **Assessments** – If at the end of the fiscal year, or in the event of emergency repairs, the Board of Directors determines the total amount derived from the collection of water to be insufficient for the payment of all costs incident to the operation of the Corporation's system during the year in which such charges are collected, the Board shall make and levy an assessment against each Member of the Corporation as the Board may determine, so that the sum of such assessments and the amount collected from water and other charges is sufficient to fully pay all costs of the operation, maintenance, replacement and repayment on indebtedness for the year's operations.
8. **Late Payment Fee.** Once per billing period, a penalty of 5% shall be applied to delinquent bills. This late payment penalty shall not be applied to any balance to which the penalty was applied in a previous

billing, but shall be applied to any unpaid balance during the current billing period.

NOTE: For Political Subdivisions and state agencies the above late payment fee does not apply. Instead a late penalty of 1% shall be assessed for any amount unpaid on the 46th day after the bill is received by the state agency or political subdivision and an additional 1% shall be assessed for each month thereafter that the bill remains unpaid. (see Government Code Chapter 2251)

9. **Owner Notification Fee.** The Corporation may, at the expense of the Member, notify said Member of a renter/lessee delinquent account status prior to disconnection of service. The owner Notification Fee shall be \$15.00 per notification. (See Miscellaneous Transaction Forms.)
10. **Returned Check Fee.** In the event a check, draft, or any other similar instrument is given by a person, firm, corporation, or partnership to the Corporation for payment of services provided for in this Tariff, and the instrument is returned by the bank or other similar institution as insufficient or non-negotiable for any reason, the account for which the instrument was issued shall be assessed a return check charge of \$33.00. (see Miscellaneous Transaction Forms)
11. **Reconnect Fee.** The Corporation shall charge a fee of \$100.00 for reconnecting service after the Corporation has previously disconnected the service for any reason provided for in this Tariff except for activation of service under Section E.3.b.
12. **Service Trip Fee.** The Corporation shall charge a trip fee of \$50.00 for any service call or trip to the Member's tap as a result of a request by the Member or resident for response to damage of the Corporation's or another Member's facilities, for customer service inspections due to suspicion of meter tampering, bypass or diversion of service, or for the purpose of disconnecting or collecting payment for services. For service trips that extend beyond one hour, such as when an extended line location is required, the Corporation shall charge \$30.00 per employee per hour for each additional hour required.
13. **Equipment Damage Fee.** If the Corporation's facilities or equipment have been damaged by tampering, by-passing, installing unauthorized taps, reconnecting service without authority, or other service diversion, a fee shall be charged equal to the actual costs for all labor, material, and equipment necessary for repair, replacement, and other Corporation actions. This fee shall be charged and paid before service is reestablished. If the Corporation's equipment has not been damaged, a fee equal to the actual costs for all labor, material, equipment, and other actions necessary to correct service diversions, unauthorized taps, or reconnection of service without authority shall be charged. All components of this fee will be itemized, and a statement shall be provided to the Member. If the Corporation's facilities or equipment have been damaged due to negligence or unauthorized use of the Corporation's equipment, right-of-way, or meter shut off valve, or due to other acts for which the Corporation incurs losses or damages, the Member shall be liable for all labor and material charges incurred as a result of said acts or negligence.
14. **Customer History Report Fee.** A fee of \$5.00 shall be charged to provide a copy of the Members record of past water purchases in response to a Member's request for such a record.
15. **Meter Test Fee.** The Corporation shall test a Member's meter upon written request of the Member. Under the terms of Section E of this Tariff, a charge of \$25.00 shall be imposed on the affected account for more than one annual test.
16. **Transfer Fee.** An Applicant for service who is a Transferee shall complete all required application

forms, etc., and pay a Transfer Fee of \$300.00.

17. **Non-Disclosure Fee.** A fee of \$5.00 shall be assessed any customer requesting in writing that personal information under the terms of this tariff not be disclosed to the public.
18. **Information Copy Fee.** A fee for the copying of any public information will be charged to the person requesting that information in compliance with the cost rules of the Texas Buildings and Procurement Commission set forth at 1 TAC Section 111.70.
19. **Customer Service Inspection Fee-New Construction.** A fee of \$100.00 will be assessed each Applicant before permanent continuous service is provided to new construction.
20. **Customer Service Inspection Fee-Transfer of Service.** A fee of \$50.00 will be assessed each Applicant before permanent continuous service is provided to transfer of service.
21. **Franchise Fee Assessment.** A fee of 2% of the amount billed for water service will be assessed each customer whose meter is located inside the corporate limits of the City of Seguin, Texas, as required by the City's ordinance requiring a franchise fee.
22. **Regulatory Assessment Fee.** A fee of 0.005 of the amount billed for water service will be assessed each customer; this assessment is required under Texas law and TCEQ regulations. NOTE: The regulatory assessment is not to be collected from state agencies, wholesale customers, or buyers of non-potable (not drinkable) water. (Ref. TCEQ RG-199 revised Oct. 2002. 16 TAC 24.76)
23. **Additional Assessments.** In the event any federal, state or local government imposes on the Corporation a "per meter" fee or an assessment based on a percent of water charges, this fee or assessment will be billed and collected as a "pass through" charge to the customer.
24. **Capital Improvement Fee.** The Corporation shall charge a fee of \$1000.00 per service connection for a Non-Standard Service Application. This fee shall be assessed prior to providing service for use in capital improvement expenditures.
25. **Tampering Fee Assessment.** If at any time an Owner/Member and/or Owner/Member's Tenant breaks, damages or tampers with a meter, lock, or other property of the Corporation used to provide service to the Owner/Member and/or Tenant, such action will be taken.
 - a. **First Violation-** The customer/member will be notified by a written notice of their specific violation and their need to comply with the tariff rules. The notice will show the amount of penalty * to be assessed for continued violations.
 - b. **Second Violation-** The Corporation will assess a penalty * of \$75.00.
 - c. **Subsequent Violations-** The Corporation will assess an additional penalty * of \$150.00 for violations continuing after the Second Violation. The Corporation may also install a flow restricting device in the customer's meter service to limit the amount of water that will pass through the meter in a 24 hour period. The costs of this procedure will be for the actual work and equipment and shall be paid by the customer.
 - d. **Termination-** The Corporation will terminate service for up to 7 days for continuing violations under this section. Service will remain off until any delinquent penalty * or other assessment is fully paid including a charge for the service call to restore service.

These provisions apply to all customers of the Corporation.

*Note: Penalty * -- A WSC is allowed to charge a reasonable penalty to customers that fail to comply with the Rationing Procedures in accordance with 16TAC 24.41 (j) if:*

(1) the penalty is clearly stated in the tariff;

(2) the penalty is reasonable and does not exceed six (6) times the minimum monthly bill stated in the water supply corporation's current tariff; and

(3) the water supply corporation has deposited the penalty in a separate account dedicated to enhancing water supply for the benefit of all the water supply corporation's customers.

26. **Fire Hydrant Rental Fee.** For use in filling a swimming pool: \$100.00 Rental Fee plus the cost of water (\$6.00/1000 gallons) with a \$50.00 refund upon return of the meter within 48 hours.
27. **Emergency purchase of water at the Springs Hill Office Fire Hydrant.** A Springs Hill WSC employee must fill the tanks or containers at a cost of \$6.00/1000 gallons.
28. **Other Fees.** All services outside the normal scope of utility operations that the Corporation may be compelled to provide at the request of a customer or Member shall be charged to the recipient based on the cost of providing such service.